

# Terabyte Unlimited Accessibility Conformance Report

## Revised Section 508 Edition

(Based on VPAT<sup>®</sup> Version 2.4)

**Name of Product/Version:** Image for Linux V3.41 – CUI Version

**Report Date:** 08/03/2020

### Product Description:

Image for Linux provides an easy and convenient way to completely backup all your hard drive's data, programs and operating systems. Your backups are saved directly to external USB and FireWire<sup>™</sup> drives, to internal or network drives, or directly to CD, DVD, or BD. The suite includes an easy-to-use MakeDisk wizard for creating a recovery boot disk.

**Contact Information:** support@terabyteunlimited.com

### Notes:

Image for Linux is a console based application (not web-based).

Creation of bootable media for drive backup does not by default turn on assistive technologies such as a screen reader as it is a limited version of the desired OS. The Linux version provides guidance on enabling Speakup.

For assistive technology users such as screen reader users, we recommend the TeraByte Drive Image Backup and Restore Suite V3.41 or newer – Windows GUI Version. Image for Linux V3.41 – CUI Version offers an accessible experience for people with mobility, hearing and cognitive challenges.

## Evaluation Methods Used:

This conformance report is based on the results of an accessibility audit conducted by Microassist Inc. Manual testing was performed on the main product.

The following accessibility tools were used to conduct the audit.

- Automated: Acrobat DC Pro (Support Documentation Analysis)
- Assistive technologies: Orca on Ubuntu
- Manual Testing: Keyboard
- Directed testing tools: Color Contrast Analyzer

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.0 Report

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web:</p> <p>Electronic Docs: Partially Supports</p> <p>Software: Supports</p> <p>Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – The online help has numerous decorative images missing alternate text. No images containing content were observed.</li> <li>• Forum (phpBB) - All image graphics contain alternate text.</li> <li>• Manual (PDF) - All image graphics contain alternate text.</li> </ul> <p>Software: There are no images in the CUI edition.</p> <p>Authoring Tool:</p>
<p><a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)</p> <p>Also applies to:</p>	<p>Web:</p> <p>Electronic Docs: Does Not</p>	<p>Web:</p> <p>Electronic Docs: Videos are provided for download.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Support  Software: Supports  Authoring Tool:	There are no transcripts or caption files.  Software: There are no embedded audio or video assets.  Authoring Tool:
<u><a href="#">1.2.2 Captions (Prerecorded)</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web:  Electronic Docs: Does not Support  Software: Supports  Authoring Tool:	Web:  Electronic Docs: There are supporting videos without captions. However, it should be noted videos are redundant to the other forms of documentation and support.  Software: There are no embedded audio or video assets.  Authoring Tool:
<u><a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Supports Authoring Tool:	Web: Electronic Docs: Evaluated videos attempt to describe visual screen actions. Software: There are no embedded video elements. Authoring Tool:
<u><a href="#">1.3.1 Info and Relationships</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports Software: Partially Supports Authoring Tool:	Web: Electronic Docs: PDF guide and other supporting assets have appropriate relationships between content and structure. Software: The console application is flat with relationships only existing between particular objects and associated labels. Authoring Tool:
<u><a href="#">1.3.2 Meaningful Sequence</a></u> (Level A) Also applies to: Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: Content was provided in a logical and consistent manner. Software: Content and focusable objects were provided in a logical and consistent manner.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>602.3 (Support Docs)</li> </ul>		Authoring Tool:
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web:  Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: No visual characteristics were used to convey content or function solely.  Software: No content or function action was solely conveyed using visual characteristics.  Authoring Tool:
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web:  Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: Color was not used as the only means of conveying information.  Software: Color was not used as the only means of conveying information.  Authoring Tool:
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: Videos are supplied in a downloadable format allowing the user to select their own player.  Software: The product does not contain embedded videos or audio. Authoring Tool:
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: Online Help (Knowledge Base) – The online help, forum and PDF were keyboard accessible.  Software: The console applications off an excellent keyboard experience with all features and functionally being fully available.  Authoring Tool:
<p><b>2.1.2 No Keyboard Trap</b> (Level A)</p>	Web:	Web:

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports Software: Supports Authoring Tool:</p>	<p>Electronic Docs: No keyboard traps were observed in any of the media.</p> <p>Software: : No keyboard traps were observed in the product. Authoring Tool:</p>
<p><b><u>2.2.1 Timing Adjustable</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No time limits were set in any of the evaluated materials.</p> <p>Software: No time limits were set in any of the product functions. Authoring Tool:</p>
<p><b><u>2.2.2 Pause, Stop, Hide</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No media required pause, stop, or hide functionality. Videos are downloadable and can be played int the customer player of choice.</p> <p>Software: Backups and restores are able to be canceled (stop). An appropriate warning is displayed. Authoring Tool:</p>
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No flashing content was observed.</p> <p>Software: No flashing content was observed. Authoring Tool:</p>
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: : All online support lacked some common features such as skip to main; however, each used headings and similar techniques for assistive technology users.</p> <p>Authoring Tool</p>
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p>	<p>Web:</p>	<p>Web:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Electronic Docs: Online Help (Knowledge Base) – had a single page title for all screens. All other assets had appropriate titles.</p> <p>Software: Pages have unique titles. Authoring Tool:</p>
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: All objects were in an appropriate focus order.</p> <p>Software: All objects capable of taking a focus were in the correct order. Authoring Tool:</p>
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Content links can be perceived and understood outside of their context.</p> <p>Software: There were no links for the console based application. Authoring Tool:</p>
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Online Help (Knowledge Base) – Is missing a page-level language attribute. Other assets are tagged appropriately.</p> <p>Software: The CUI product is offered in 8 languages. Only English was evaluated. Authoring Tool:</p>
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No electronic supporting materials changed context on focus.</p> <p>Software: No product features create a change to context or content on focus. Authoring Tool:</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No change of context based on input was observed.</p> <p>Software: No change of context based on input was observed. Authoring Tool:</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: No error identification failures were observed in the supporting assets.</p> <p>Software: Error identification is visibly perceivable but not available to assistive technologies such as a screen reader. Authoring Tool:</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Partially Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Online Help (Knowledge Base) is missing labels for search criteria. The other assets were well-formed.</p> <p>Software: Some functions such as the inclusion of functions in the footer area are not perceivable by assistive technologies.</p> <p>In addition, Secondary messages such as the “The file does not exist. Do you want to create it?” dialogs activated during the virtual drive setup are not perceivable. Authoring Tool:</p>
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports</p>	<p>Web: Electronic Docs: Supporting electronic documents and identified assets generally conform to their associated technologies.</p>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Authoring Tool:	Software: There were no detectable nesting or duplicate ID issues.  Authoring Tool:
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Supports  Software: Supports Authoring Tool:	Web: Electronic Docs: Supporting documents conformed to their specifications except where identified in the WCAG A and AA sections.  Software: The CUI version and bootable media do not offer an accessible experience for assistive technology users. Many key interfaces do not present name, role and value to the accessibility API. See notes section.  Authoring Tool:

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Not Applicable  Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Not Applicable  Software: Not Applicable Authoring Tool:
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Electronic Docs: Partially Supports  Software: Not Applicable Authoring Tool:	Web: Electronic Docs: Videos attempt to described non-visual content.  Software: Not Applicable Authoring Tool:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Support Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – The online help has numerous contrast issues.</li> <li>• Forum (phpBB) – Pass for large text contrast.</li> <li>• Manual (PDF) - Pass</li> </ul> <p>Software: All contrast pairs pass for large text (3:1), but two common pairings used for standard text fail to meet the basic 4.5:1 standard.</p> <p>Authoring Tool:</p>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Support</p> <p>Software: Support Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Embedded Product Support - Pass</li> <li>• Online Help (Knowledge Base) – The online help minor issues with the menu text when increasing the text size to 200%. The full zoom passed at 200%</li> <li>• Forum (phpBB) – Pass</li> <li>• Manual (PDF) - Pass</li> </ul> <p>Software: As a console application, size can be changed to the extent allowable by a terminal window. It does allow for increased font support as part of the GNOME 3 desktop.</p> <p>Authoring Tool:</p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Support</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs: Images of text were not detected.</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – The online help minor issues with the menu text when increasing the text size to 200%. The full zoom passed at 200%</li> <li>• Forum (phpBB) – Pass</li> <li>• Manual (PDF) - Pass</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		Software: Console applications do not have graphics. Authoring Tool:
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Supports Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – Pass</li> <li>• Forum (phpBB) – Pass</li> </ul> <p>Authoring Tool:</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Partially Support</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – Has missing labels such as search.</li> <li>• Forum (phpBB) – Pass</li> <li>• Manual (PDF) - Pass</li> </ul> <p>Software: Console application are not capable of the heading structure. Many key forms are not accessible to assistive technologies such as screen readers. See notes section.</p> <p>Authoring Tool:</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web: Electronic Docs:</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – Pass</li> <li>• Forum (phpBB) – Pass</li> </ul> <p>Software: The CUI has good focus indication for keyboard users.</p> <p>Authoring Tool:</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Partially Supports</p> <p>Software: Supports Authoring Tool:</p>	<p>Web:</p> <p>Electronic Docs: Guides and support are only provided in English. See 3.1.1 Language of Page.</p> <p>Software: The product is provided in 8 languages. Only English was evaluated.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Authoring Tool:</p>	<p>Authoring Tool:</p> <p>Web: Electronic Docs: All functions with the same functionality are identified consistently.</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – Pass</li> <li>• Forum (phpBB) – Pass</li> </ul> <p>Authoring Tool:</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: All functions with the same functionality are identified consistently.</p> <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – Pass</li> <li>• Forum (phpBB) – Pass</li> </ul> <p>Authoring Tool:</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Supports</p> <p>Software: Does Not Support</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs:  <ul style="list-style-type: none"> <li>• Online Help (Knowledge Base) – Pass</li> <li>• Forum (phpBB) – Pass</li> </ul> </p> <p>Software: Package does not provide error suggestions during the entry process.</p> <p>Authoring Tool:</p>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to: Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p>	<p>Web: Electronic Docs: Not Applicable</p> <p>Software: Not Applicable</p> <p>Authoring Tool:</p>

### Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.4.6 Contrast (Enhanced)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">1.4.9 Images of Text (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.2.3 No Timing</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.2.4 Interruptions</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.2.5 Re-authenticating</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.3.2 Three Flashes</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.4.8 Location</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.10 Section Headings</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.1.3 Unusual Words</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.1.4 Abbreviations</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.1.5 Reading Level</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.1.6 Pronunciation</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.2.5 Change on Request</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.3.5 Help</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:
<a href="#">3.3.6 Error Prevention (All)</a> (Level AAA) Revised Section 508 – Does not apply	Web: Not Evaluated	Web:

# Revised Section 508 Report

Notes:

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes: Functional performance criteria does not apply to this web-based application.

## Chapter 4: [Hardware](#)

Notes: There are no hardware components for this product.

## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	The user technically has control over accessibility features.
502.2.2 No Disruption of Accessibility Features	Partially Supports	The core application does not interfere with accessibility features with the exception of bootable media that is a limited version of the desired OS. See notes section.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	See WCAG detail for conformance.
502.3.2 Modification of Object Information	Does Not Support	Users cannot override object information.
502.3.3 Row, Column, and Headers	Supports	Software did not contain tables.
502.3.4 Values	Does Not Support	Progression values are not announced.
502.3.5 Modification of Values	Partially Supports	Some values can be set by the users with the exception of bootable media which use limited versions of the desired OS. See Notes.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Partially Supports	There are instances where labels are not associated. The bootable media uses a limited version of the desired OS. See notes section.
502.3.7 Hierarchical Relationships	Supports	CUI is a very flat console application.
502.3.8 Text	Partially Supports	CUI is a console application.
502.3.9 Modification of Text	Partially Supports	Some parts of the console application do not comply. The bootable media uses a limited version of the desired OS. See notes section.
502.3.10 List of Actions	Partially Supports	Some parts of the console application do not comply. The bootable media uses a limited version of the desired OS. See notes section.
502.3.11 Actions on Objects	Partially Supports	Some parts of the console application do not comply. The bootable media uses a limited version of the desired OS. See notes section.
502.3.12 Focus Cursor	Supports	Both the console application has clear focus information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	Does Not Support	The focus indication cannot be overridden.
502.3.14 Event Notification	Partially Supports	Interactions are very basic with few changes to states.
502.4 Platform Accessibility Features	Partially Supports	The console application has standard accessibility features consistent with the Linux implementation. The bootable media uses a limited version of the desired OS. See notes section.
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Does Not Support	User cannot override preferences.
503.3 Alternative User Interfaces	Supports	There is a Windows version which is offers



Criteria	Conformance Level	Remarks and Explanations
		a better experience for assistive technology users.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supports	There are no embedded audio or video assets.
503.4.2 Audio Description Controls	Supports	There are no embedded audio or video assets.
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Not an authoring tool.
504.2.2 PDF Export	Not Applicable	Not an authoring tool.
504.3 Prompts	Not Applicable	Not an authoring tool.
504.4 Templates	Not Applicable	Not an authoring tool.

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Electronic documentation is not subject to Chapter 3 or Chapter 4.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.0</a> section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Partially Supports	Support materials and services have been documented in the WCAG sections.  Alternate formats of print materials can be provided at the user’s request.
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	The application uses standard controls and should be familiar to assistive technology

Criteria	Conformance Level	Remarks and Explanations
		users.
603.3 Accommodation of Communication Needs	Supports	Support includes: email <ul style="list-style-type: none"> <li>• Sales: sales@terabyteunlimited.com</li> <li>• Technical Support: support@terabyteunlimited.com</li> <li>• General: corporate@terabyteunlimited.com</li> </ul> Other forms of communication have been outlined in the WCAG electronics document section: Forum (phpBB)

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